



TCEB Situation Update

Travel Advisory: COVID-19 virus on 23 March 2020

Thailand Strengthens Rules on International Flights and VISA Suspension

The Civil Aviation Authority of Thailand has put into force NEW practical guidelines for carriers operating flights to the Kingdom of Thailand, effective since March 22. The act is in response to WHO's declaration of COVID-19 "pandemic" and to prevent and mitigate the risks exposed to the people of Thailand and to oversee civil aviation under such circumstances in a timely manner. The practical guidelines are as follows:

1) Passengers traveling into the Kingdom of Thailand must be subject to isolation, quarantine, being confined for observation, or any other measures for the prevention and control of communicable diseases as prescribed by the communicable disease control officials at the international communicable disease control checkpoint.

2) Airline operators providing services to passengers traveling to the Kingdom of Thailand are required to perform screening of passengers at the time of check-in as follows:

2.1 Check passengers' health certificate certifying that the passengers pose no risk of being infected by the Coronavirus Disease (COVID-19). The health certificate must be issued no more than 72 hours prior to the date of travel.

2.2 Check passengers' insurance policy that shows minimum medical coverage in Thailand of Coronavirus Disease (COVID-19), in the amount not less than 100,000 USD

3) For passengers with Thai nationality returning to the Kingdom of Thailand, the airline operators are required to perform the screening as follows:

3.1) Check passengers' health certificate confirming that the passengers are fit to fly

3.2) Check passengers' letter issued by the Royal Thai Embassy, Thai Consular Office or the Ministry of Foreign Affairs certifying their return to Thailand

4) If the passengers are unable to present the required documentation according to 2 or 3, the airline operator shall not issue a boarding pass and the boarding shall be denied.



5) After the required screening as in 2 or 3 has been satisfied, and the boarding passes are issued to the passengers, the airline operators shall arrange for passengers to provide information on their accommodation that can be contacted in Thailand in Form T.8 in accordance with the Communicable Diseases Act B.E. 2558 (2015). The form must be submitted to the communicable disease control officials at the international communicable disease control checkpoint of the airport of disembarkation. The passengers may also enter their information in the “AOT Airport of Thailand” application.

6) The communicable disease control officials at the international communicable disease control checkpoint of the airport of disembarkation have the power to issue orders in accordance with the Communicable Diseases Act B.E. 2558 (2015) as follows:

6.1) Prohibiting any person from entering into or exiting the aircraft entering the Kingdom of Thailand without having undergone screening by a communicable disease control official at the international communicable disease control checkpoint, and prohibiting any vehicle from approaching such aircraft unless authorized.

6.2) Proceeding or issuing orders in writing for the airline operators to take the following actions:

(a) remove the infection in order to prevent and control the transmission of the disease

(b) detain the aircraft at a specified location until the communicable disease control officials at international communicable disease control checkpoint give permission for its release

(c) require the persons on board the aircraft to undergo medical examination; such person may also be isolated, quarantined, confined for observation, or immunized at a specified place and period

7) In case of violation to 2, 3 or 4, airline operators shall be responsible for the expenses incurred for the transportation of the passengers to be isolated, quarantined, confined for observation, and immunized. The expenses also include the care, hospitalization of such person and the prevention and control of international communicable disease in accordance to the Communicable Diseases Act B.E. 2558 (2015).



8) Airline operators shall strictly comply with measures for the surveillance, prevention and control of dangerous communicable diseases as issued by the Ministry of Public Health under the Communicable Diseases Act B.E. 2558 (2015) and shall notify their staff at the airport of embarkation and the flight attendants of the above guidelines and require their full compliance. The flight attendants shall also make additional on-board public announcement of such guidelines to the passengers.

This notification shall be effective from 22 March B.E. 2563 (2020), 00:00 Thailand local time onwards.

The Ministry of Interior has announced the SUSPENSION of Visa on Arrival (VOA) applicable to overseas travelers from 18 countries and SUSPENSION of Tourist Visa Exemption applicable to overseas travelers from 56 countries. Both announcements have been in effect since March 13 and will terminate on September 30, 2020.

The suspension of visa on arrival is applicable to overseas travelers from 18 countries as follows:

1. The Republic of Bulgaria
2. Kingdom of Bhutan
3. People's Republic of China and Taiwan
4. Republic of Cyprus
5. Federal Democratic Republic of Ethiopia
6. The Republic of Fiji
7. Georgia
8. Republic of India
9. The Republic of Kazakhstan
10. The Republic of Malta
11. The United Mexican States
12. The Republic of Nauru
13. Papua New Guinea
14. Romania
15. The Russian Federation
16. Kingdom of Saudi Arabia
17. The Republic of Uzbekistan
18. The Republic of Vanuatu



The suspension of tourist visa exemption is applicable to overseas travelers from 56 countries as follows:

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| 1. Principality of Andorra | 2. Commonwealth of Australia |
| 3. Republic of Austria | 4. Kingdom of Belgium |
| 5. Kingdom of Bahrain | 6. Federative Republic of Brazil |
| 7. Negara Brunei Darussalam | 8. Canada |
| 9. Czech Republic | 10. Kingdom of Denmark |
| 11. Republic of Estonia | 12. Republic of Finland |
| 13. French Republic | 14. Federal Republic of Germany |
| 15. Hellenic Republic | 16. Republic of Hungary |
| 17. Republic of Iceland | 18. Republic of Indonesia |
| 19. Ireland | 20. State of Israel |
| 21. Republic of Italy | 22. Japan |
| 23. State of Kuwait | 24. Republic of Latvia |
| 25. Principality of Liechtenstein | 26. Republic of Lithuania |
| 27. Grand Duchy of Luxembourg | 28. Malaysia |
| 29. Republic of Maldives | 30. Republic of Mauritius |
| 31. Principality of Monaco | 32. Kingdom of the Netherlands |
| 33. New Zealand | 34. Kingdom of Norway |
| 35. Sultanate of Oman | 36. Republic of the Philippines |
| 37. Republic of Poland | 38. Republic of Portugal |



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| 39. State of Qatar | 40. Republic of San Marino |
| 41. Republic of Singapore | 42. Slovak Republic |
| 43. Republic of Slovenia | 44. Kingdom of Spain |
| 45. Republic of South Africa | 46. Republic of Korea |
| 47. Kingdom of Sweden | 48. Swiss Confederation |
| 49. Republic of Turkey | 50. Ukraine |
| 51. United Arab Emirates | 52. United Kingdom of Great Britain and Northern Ireland |
| 53. United States of America | 54. Republic of Peru |
| 55. Hong Kong | 56. Socialist Republic of Vietnam |

These enhanced disease control measures are to strengthen confidence among our residents so that they can continue their business as smooth as possible while not compromising the safety and wellness of everyone in the country.

The Notification of the Civil Aviation Authority of Thailand on Practical Guidelines for Air Operators Performing Flights into the Kingdom of Thailand. Issue 19 March 2020

<https://www.caat.or.th/th/archives/48709>

For more information; please see COVID-19 – WHO Thailand Situation Reports at

<https://www.who.int/thailand/emergencies/novel-coronavirus-2019/situation-reports>

For further information, please call the Department of Disease Control Hotline 1422 open 24 hours or visit <https://ddc.moph.go.th/viralpneumonia/eng/news.php>

Thailand Convention and Exhibition Bureau or TCEB: +66 (0) 2694 6000, visit

<https://www.businesseventsthailand.com/en/situation-update-coronavirus-covid-19>

or contact info@tceb.or.th.

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Infographic Practical Guidelines for Carriers Operating Flights to the Kingdom of Thailand

Summary of Practical Guidelines for Air Operators		
Phase	Air Operators' Duties	
	Foreign Nationals	Thai Nationals Returning to Thailand
Upon Check-in	Require the presentation of; (1) Health certificate certifying that the passengers "pose no risk of being infected by the Coronavirus Disease (COVID-19)", issued no more than 72 hours prior to the date of travel. (2) Health insurance/health insurance policy that shows minimum medical coverage of 100,000 USD in Thailand and covers the Covid-19 Disease Note: If the passenger is unable to present the required above documents, the air operator shall not issue a boarding pass and the boarding shall be denied.	Require the presentation of; (1) Health certificate confirming that the passenger is fit to fly (2) Letter issued by Royal Thai Embassy, Thai Consular Office or Ministry of Foreign Affairs, Kingdom of Thailand certifying that the passenger is Thai National returning to Thailand. Note: If the passenger is unable to present the required above document, the air operator shall not issue a boarding pass and the boarding shall be denied.
Upon Receiving Boarding Pass	1. Arrange seats to passengers with the greatest possible distance apart from each other when issuing boarding passes 2. Arrange for passengers to provide information on the address in Thailand in the T.8 Form or in "AOT Airport of Thailand" Application.	
On Board	1. Inform passengers on how to protect themselves from communicable diseases, such as wearing masks at all time. 2. Limit services in the passenger cabin 3. Require all flight attendants to wear masks	
Entry to Thailand (Passenger's Duty)	1. Present to the communicable disease control official: (1) Health Certificate / Insurance Policy (2) Completed T8 Form or "AOT Airport of Thailand" Application 2. Subject to isolation, quarantine, under observation, or any other measures for the prevention and control of communicable diseases	1. Present the T.8 Form or "AOT Airport of Thailand" Application to the communicable disease control official 2. Subject to isolation, quarantine, under observation, or any other measures for the prevention and control of communicable diseases

Reference:

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